

Permit Software Review Chart

	Customizable Workflows	Contractor Portal	Online Payments	ERP (Electronic Plan Review)	Mobile Devices	Cloud Hosting	GIS Integration	Contractor Licenses	Code Enforcement	Work Order	Reports	3rd Party Reviews	Future Expansion	User Friendly	Training	Timeline	Pricing
SmartGov	15 permit and planning workflows to start and we can create new ones for free	Public Portal where builders can sign themselves up	Merchant Connector Portal	3rd party: Bluebeam Plan Review Software	iOS and Android App, can be offline	Yes, Unlimited	Yes, Parcel connector to County GIS Data	Additional Module that pulls from State DB. Can also keep records manually	Included in annual subscription	Work Order & Asset Module (Additional Module, not included in our quote)	Yes, can customize and email out automatically on monthly basis	Collierville, TN - Staff very pleased with product functionality	Work Order/Asset Mgmt, Energy Mgmt, IT Mgmt, Event Mgmt	Well laid out and easy to navigate for contractors and staff	2-days on-site training with supplemental online training available	5-6 months for configuration, installation and user training	Year One: \$34,592. Annual: \$15,083
MyGov	Yes, unlimited workflows but not well integrated - Permit Module	Collaborator Portal (Included)	Included in Collaborator Portal	Custom ERP software	Not an app, dashboard on website	Yes, Unlimited	GIS / Mapping (\$1,200 per yr)	Credential Manager - keep records manually	Code Enforcement Module	Work Order Module (included)	Yes, simple reporting features	Dyersburg, TN - Staff viewed it as rather limited in it's operation	Business License, Lien Collection, Request Manager, Asset Management	Simple but not as fully featured	Online Training Only	6-9 weeks to implement, configure and user training	Year One: \$13,968. Annual: \$10,800
idtPlans	1 application and workflow, 1 custom doc, 5 permits and 8 inspections. Additional cost to expand. See table below.	Contractor Portal - Every contractor would need a specific login setup for them	Yes if we connect our merchant portal to their gateway	3rd party: Bluebeam Plan Review Software	Not an app, dashboard on website, can be offline	Yes, unlimited	Yes, can pull from County GIS Data	No, possibly in the future	No, not designed for Code Enforcement	No, not designed for Work Orders	Dashboard with statistics that can be turned into a report	Williamson Cnty & Franklin, TN - have heard mixed reviews from County Staff	No additional modules to expand into	"Help me Choose" buttons for builders, internally it is more complicated	Local reps (Nashville) On-site training for specific users	6 months average tiered approach	Year One: \$24,144. Annual: \$14,792
GovPilot	Customizable forms, they cannot track status	Forms available Online. GovAlert App for request tracking	Yes	3rd party: Bluebeam	Windows Tablets only	Yes	Online GIS Mapping for citizens	No	Yes	Public Works Forms	No	Jersey City, NJ	Pet Licensing, Tax Assessment, Landlord Registration	Lots of details we have to setup ourselves	Online Training Only	9 weeks for training and setup	Year One: \$11,432. Annual: \$4,503
Local Gov. Corp.	LG Permits - Their software cannot track workflows, is more a place to store static info	No	No	No	No	No, hosted locally - requires new server hardware, upgrade to Town Hall Network.	No	LG Permits module can record the status of contractors, manual process	No	Task Tracker - additional module for sale	No	State of TN & Spring Hill, TN - Spring hill has been slowly moving away from Local Gov. for Permits	Inventory Control, Property Tax, Business License, Call Tracking, etc.	Old system, not very easy to use	2-days onsite training along with the Freeline Online University	8 weeks of training with installation and configuration after completion	Year One: \$18,030 Annual: \$3,016

idtPlans Customization Costs

Customization Costs (as needed)		
<i>The costs noted below are only assessed on an as needed basis. The system comes pre-configured with 1 application and workflow, 1 custom document, 5 permits, and 8 inspections.</i>		
Item	Qty	Total
Application & Workflow Configuration (Simple)	1	\$1,000
Application & Workflow (Complex)	1	\$1,500
Permit Configuration	1	\$500
Inspection Configuration	1	\$500
Custom Document Configuration	1	\$750
Custom Report	1	\$1,000

NOTE: We reached out to Tyler Technologies to review their EnerGov Permit Software but they did not return our inquiries after multiple attempts to contact.